

## NEW YEAR ..... NEW ACHIEVEMENTS

SKYSHARP SECURITY SERVICES LIMITED

## SPECIAL POINTS OF INTEREST:

- New website
- New objectives
- Security industry news

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#### DIRECTORS MESSAGE...

Thank you to all our customers and staff, without you we could not achieved what we did in 2011.

2010 was a challenging year but 2011 came with more challenges for most businesses because of the world economy. However, with your support we came thorough it and continued to strive in many areas and add value and innovation.

2012 will be yet another challenging year for Skysharp, however if we continue to win and retain business and continue to provide a quality service supported with robust systems, innovation, the right profit margins, and added value we believe we will come through in a strong position.

We look forward to enjoying the 2012 journey with you.

Have a great 2012 from all in the SKYSHARP SECURITY team.

Jaz Sandhu











#### A JOB WELL DONE!

It is always satisfying to receive great customer feedback; it's great for motivation right across the business. We work very hard to exceed our customers' expectations, So a very well done to the team who worked on the opening of Boxpark on the 03rd Dec 2011. The guards were absolutely fantastic and very helpful. It was an event filled with Elite guests and Our guards portrayed an outstanding amount of professionalism.

A big applaud for our guard Sam Nganga (big Sam), pictured on the tabloid; guarding one of the biggest rappers in UK (Dizzy Rascal).





Picture On the right: Security guard Sam with UK'S biggest rapper Dizzy Rascal

#### SECURITY INDUSTRY UPDATE

#### What's happening to the SIA?

At the moment its business as usual and there will be no major changes to SIA regulation or the Approved contractor scheme before the London Olympics 2012.

Who will regulate the private security industry in the future?

The government intends to pass legislation in order to set up a new regulatory body, independent of state control. Legislation is expected to be passed in late 2012. its is suggested that the new body should retain ownership of the name SIA to recognize and protect investment in the brand.

The board of the new body is likely to be made up of an independent chair, other independent members, and representatives from the industry, the home office, Scotland and northern administrations.

So what's the difference between the current regime and the future proposals?

The big difference is that the regulator will license business operating in designated areas of the private security industry. It will be a criminal offence for a business to provide a security service –no matter how small a part of their business the service is– unless the business is licensed.

### INSIDE SKYSHARP SECURITY —NEW SKYSHARP SECURITY WEBSITE- HAVE A LOOK

#### WWW.SKYSHARPSECURITY.CO.UK

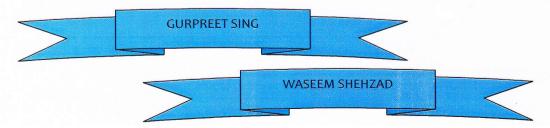
At Skysharp security we are always looking for innovative ways to get our great message and success story across our audience and so we have developed our website in a to new vibrant and dynamic communication system. We aim to make our website in to a phenomenal success over the coming years, allowing our customers and staff to access information and providing news with the opportunity to get to know SKYSHARP SECURITY.



#### EMPLOYEE OF THE MONTH AWARDS

Staff at Skysharp Security all strive to do their best. They company has seen a huge improvement in punctuality, performance and appearance. We would like to thank you all for this achievement and hope to continue with the attitude in your work in the future.

The two employees who have had an outstanding work performance and have always exceeded in their work. These two guards are always on time, and always keen to do cover any shifts. Congratulations



#### Tips to keep you on track

Being a security guard is quite a noble cause as you are doing something worthwhile by protecting people and safeguarding their properties. To help you excel in your position and improve your abilities and skills, we have gathered together a few tips to help you get through the log day/night shift.

#### Physical fitness

This is important for security guards because you will need to have quick reflexes, be able to chase after suspects and have a healthy physique that conditions strength in case a situation occurs whereas you have to restrain an intruder.

#### 2. Situational Awareness

Improving your situational awareness is one of the best tips for security guards. It is important to be aware of your surroundings, how it usually works and be able to pick up on problems and situations before they get out of hand. Many security guards work long hours in the same place which can dull their senses, which is why its is important to remain alert at all times.

#### 3. Courtesy

Remaining polite and well mannered with either your clientele or the public is very important. While you should not be overly polite and conversational so that it interferes with your job, a certain level of courte-ousness is important.

#### First aid

Basic training is imperative. And also will ensure that in any emergency you will be able to carry out the necessary measures

# OUR BUSINESS STORKOFFRANKERISMES



Skysharp Security Services Limited is the best security guard company that has the flexibility needed to tailor our Security Services to fit each individual customer's needs and indeed budget.

#### 24HOUR SERVICE CONTROL

Email: jsgroupservices@jsgroup.org Web: www.skysharpsecurity.co.uk











#### General response form

Did you enjoy the winter issue newsletter?	Does the article offer you valuable information	Comments:
□ Yes	□ <sub>Yes</sub>	
□ No	□ <sub>No</sub>	
□ No Comment	□ No Comment	

Phone: 0208 5948631