



## SPRING NEWSLETTER

### SKYSHARP SECURITY SERVICES

#### Special points of interest:

- Passed the audit with a 40% score increase
- Mandatory intervention training for door staff
- Directors Message

#### Directors Message

*"I am very happy to inform you that we have passed our SIA Audit and have scored higher marks than the previous year.*

*I would like to say thank you to all the team members at Skysharp security who have helped maintain the standards that Skysharp strives to achieve. This is a truly excellent achievement and Skysharp is delighted to continue to receive excellent scores in the SIA ACS accreditation."*

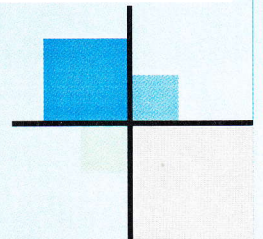
Jaz Sandhu

( Managing Director)



#### ACS Audit Passed With Flying Colours

ACS Audit passed once again increasing our scores by nearly 40%. This is our second year as an approved contractor. The auditor was very pleased with the company's performance and the quality assurance practises. He was equally pleased with the warm welcome he received from the management and he also stated " the company's performance in regards to the structure in the management has improved generously from five years ago". He was very pleased with every department from the operations, Hr Management to the security officers.



## Shoplifter SWALLOWS bracelet to outwit security

*I couldn't resist sharing this article from the Daily Mail:-*

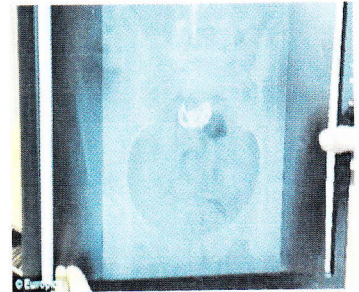
Shoplifter Barbara Sornat thought she'd found the perfect way to steal a gold bracelet – by swallowing it whole.

The 27-year-old was stopped by shop security in Olsztyn, Poland, after the jewellery shop staff became suspicious when the gold bracelet she had asked to see disappeared from the counter. When police arrived they were at first baffled about where she had hidden it after a strip search failed to find it.

'Officers searched the woman but couldn't find any sign of the bracelet. 'But it was obvious she had taken it as there wasn't anyone else in the shop at the time,' said spokesman Mariola Plichta.

Officers then drove the woman to a local hospital – where doctors took an x-ray and found the bracelet inside her stomach.

She now faces five years in jail



## Mandatory intervention training for door staff

Following SIA recommendations, and in the interest of public safety, ministers have agreed that physical intervention skills training will become mandatory for all door supervisors in the UK. Although this training is already a compulsory part of the updated, nationally-recognized door supervision qualification for new applicants introduced in June 2010, it's currently not a requirement for those who qualified before this date.

Knowing how to escort people from premises safely is important to door supervisors, who may have to deal with this type of situation as part of their role.

Being trained in the appropriate techniques and how to use them will help door staff to manage difficult situations, in turn minimizing the risk of injury to members of the public and to themselves.

The instruction module will include physical intervention skills training and cover other areas such as considerations in dealing with 14 to 18 year-olds and First Aid awareness.

Once the requirement is introduced, door supervisors who trained prior to the introduction of the new qualification in 2010 will need to pass this module before they can renew their license.

The Security Industry Authority is now working closely with the Home Office to determine the timescales and arrangements necessary to introduce this mandatory requirement at the earliest opportunity.

At least six months notice will be given before its introduction so that license holders have time to undertake the training before their license expires.

Currently the Private Security Industry Act 2001 remains law. It's a criminal offence for security operatives and those deploying them to work in licensable activities without a valid SIA license.

The SIA and its partner organizations continue to ensure that the law is properly enforced.

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## SKYSHARP SECURITY SERVICES LIMITED

*WE ARE IN BUSINESS TO PROTECT  
YOUR BUSINESS*

406 TROCOLL HOUSE  
WAKERING ROAD  
BARKING  
IG11 8PD

Phone: 0208 5948631  
Fax: 0208 5946266

E-mail: [JSGROUPSERVICES@JSGROUP.ORG.UK](mailto:JSGROUPSERVICES@JSGROUP.ORG.UK)

[WWW.SKYSHARPSECURITY.CO.UK](http://WWW.SKYSHARPSECURITY.CO.UK)

### SKSYSHARP SECURITY NEWSLINE

Editor: Amelia Syed

(Hr Manager)

The Skysharp security Newsline is published quarterly at Skysharp Headquarters. Letters, comments and news from employees are invited.

*"I hope you have enjoyed this newsletter article as much as I have enjoyed putting it together. Let me know your thoughts and come and visit us:*

*[www.skysharpsecurity.org.uk](http://www.skysharpsecurity.org.uk). For more news and info on the company."*

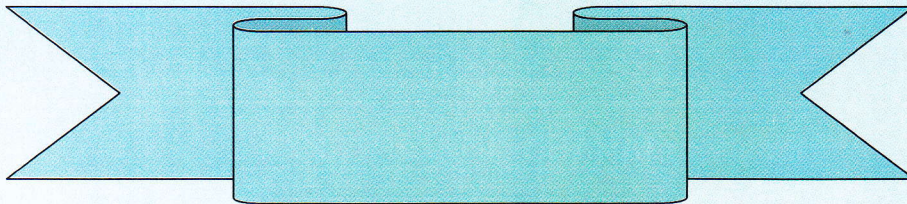
Thank you

Amelia



## Employees of the Month

Skysharp congratulates



The company has taken a note of and appreciates your high level proficiency in handling the tasks assigned to you, your craving for perfection, your communication skills and your humble behaviour with all the staff members. The award consists of a certificate and voucher which is a token of appreciation of your exemplary work. The company expects you to keep the same spirit and extends best wishes for further achievements. We hope the company finds many such opportunities to congratulate you in the future.